

A night-time photograph of a city skyline across a body of water, with a bridge in the foreground. The image is partially obscured by a white, stepped graphic element on the right side.

## NETWATCHER: A WORLD CLASS CYBER THREAT MONITORING SERVICE FOR SMBs, DESIGNED TO HELP MSPS BECOME MSSPS

- Advanced threat and malware detection
- Real time security vulnerability warnings via SMS & email
- Threat analysis
- Guidance for response
- Hygiene score of your customers' network

*NetWatcher is a 24x7 security monitoring service designed specifically for SMBs. With NetWatcher, your customers can reduce risk and achieve regulatory compliance while you drive profitability and customer retention.*

### How It Works

#### *NetWatcher: A Virtual Information Security Officer*

NetWatcher collects real-time information from the devices on your customers' networks, then identifies and communicates cyber incidents and security hygiene issues.

NetWatcher operates 24/7 and includes:

- Continuous monitoring of network traffic identifying both malware and security hygiene issues
- Automated application of correlation rules
- Expert, detailed analysis of security alerts
- Mitigation and remediation guidance by NetWatcher's Advanced Security Engineers
- MSP access to reporting and monitoring status via a "single pane of glass" to see, report on and monitor all customers via one interface
- SMS and email alerts for advanced threats
- Customer Portal with Multiple profiles (business user, helpdesk and security analyst) for alerts and reporting
- Asset management

**Detection:** NetWatcher does continuous monitoring of your customer's network looking for anomalous events and correlates them in our cloud-based solution.

**Expert Analysis:** Our team of cyber security experts evaluates each alert and create actionable insights.

**Response:** You and your customers can rely on our team to provide support and guidance on how to best mitigate and remediate issues as they occur.

## Service Features and Benefits

**Always on:** Our team is ready to detect and respond to incidents as they arise.

**Easy to implement:** The solution consists of an easy-to-install sensor located on your customers' premise. All they will need to do is plug in our patent-pending Active Traffic Redirection Plug sensor and they will be up and running.

**Essential for compliance efforts:** PCI DSS, SOX, ISO, NCUA Code of Federal Regulations part 748, FDIC IT Risk Management Program (RMP), GLBA, HIPAA and other compliance programs require continuous monitoring. NetWatcher can help your customers protect their data and gain compliance.

**Customer threat visibility:** Our web-based single pane of glass gives you an aggregated view of each customers' security status.

**End Customer Portal:** Customers can monitor their networks and received email or text alerts if there is a security issues. Our customer portal can be setup for technical users, as well as advanced users.

Detects These Threats and More

- Security Issues (Botnets, viruses, worms, DDOS and other malware)
- Policy Issues (pornography, offsite storage, social networking...)
- Scans
- Security Hygiene Issues = software vulnerable, risky software, clear text PII being transmitted over the internet in clear text
- Asset management – detect new assets as they appear on the network

Coming Soon:

- Endpoint protection
- Active Scanning
- Bandwidth Monitoring

## Why Partner with NetWatcher?

**Fast Deployment:** Receive the benefits of world-class security without the financial and staffing headaches.

**MSP friendly pricing:** NetWatcher is priced per monitored network, not by log volume. This eliminates the hassle of monthly fluctuations and provides all customers with a simple fixed price.

**Improve customer retention:** The use of NetWatcher's services means your customers are better protected. This builds trust in your business and keeps your customers happy because they don't need to introduce a third party to satisfy their monitoring requirements.

Contact us today and let's talk about becoming a NetWatcher MSP Partner.